



Form for Exchange or Refund

at Brindabella Christian College (Lyneham Campus)

Is the item for Exchange or Refund? _____

What is the item you are returning to the store?

If the item is for an exchange, what does it need to be exchanged for?

Have you emailed the store? If not please email details of the refund or exchange.

CONTACT DETAILS FOR PARENT

Name _____

Mobile _____

Email _____

Student's Name _____

REFUND/EXCHANGE POLICY

1. Proof of Purchase must accompany any garment returned for refund or exchange.
2. Goods will only be accepted for exchange or refund within 14 days from date of purchase. In regard to online orders, the 14 days will start from the date of DELIVERY to the school campus, NOT the day it is collected.
3. All garments must be in new condition and have all original labels attached.
4. Refunds will be credited in the same way as original payment was made.
5. No exchange is available on: Hats, Socks, Swimwear, Girls Tights and 2nd Hand Clothing.
6. For faulty garment/warranty claims outside of the 14 day return period where a failure does not amount to a major failure, we reserve the right to choose between providing you with a repair, replacement or other suitable remedy. Proof of Purchase must accompany the product. Products damaged as a result of wear and tear, accident or mishandling will not be repaired or replaced free of charge.
7. Repairs - A repair will be refused if a garment has not been laundered